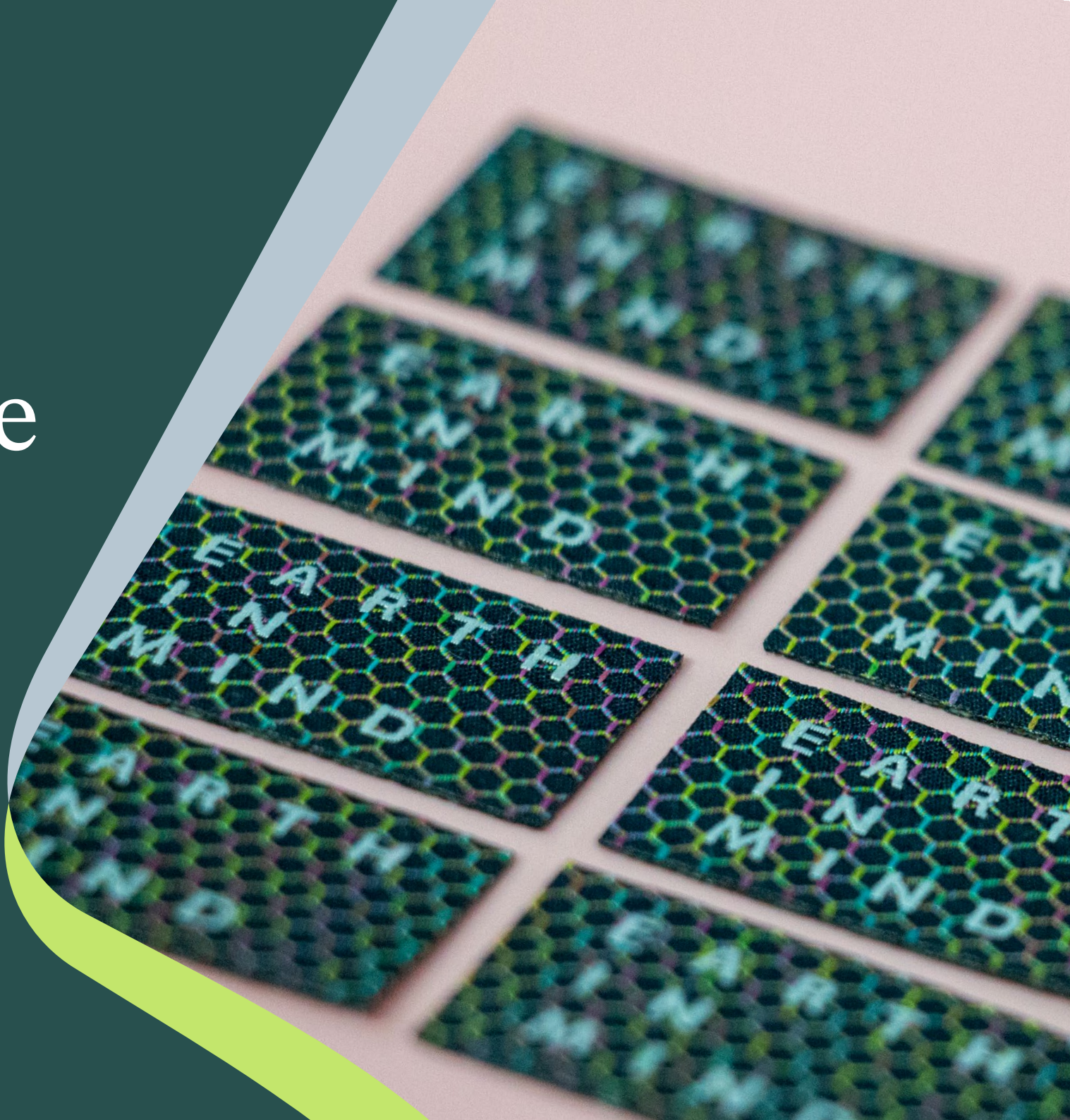


Quality assurance

Achieving consistent and impactful branding

weavabel®



Our commitment to quality

Weavabel believes in quality that speaks for itself, ensuring your trims and packaging stands out for all the right reasons. Quality control isn't just a process; it's the foundation of everything we create for your brand - from design to delivery.



Our approach

Our approach is clear, simple and reliable.

✓ Thorough inspections and rigorous testing

We don't just check the basics - we dive deep into testing. From the durability of trims to the accuracy of the print, we make sure everything performs and looks exactly as it should.

✓ Always evolving

We're always looking for ways to improve. Whether it's upgrading our equipment, refining our processes, or gathering feedback, we're committed to doing better, every single time. For us, quality control isn't a one-time check - it's an ongoing commitment.

✓ Supply chain oversight

We don't just monitor quality during production; we track each product through every stage of its journey to ensure it's made to last, packaged securely, and delivered on time.

✓ Eco-Responsibility

Sustainability is at our core. Weavabel QCs includes stringent eco-standards to make sure your products meet the highest sustainability benchmarks.

✓ Continuous improvement

We believe that quality is a continuous journey. Regular training for our employees in processes and equipment helps us stay ahead in maintaining exceptional quality control procedures.

Crafted with care



Design and prototype testing

Every design goes through a detailed prototyping phase, tested for durability, accuracy, and alignment with your brand's vision. If it doesn't pass, we fix it before production even begins.



Material testing and selection

The quality of your materials is our priority. We carefully test each material for strength, wearability, washing and colour tests as well as compliance with sustainability standards, ensuring that only the best make it to production.





Did you know...

Random checks are essential

Our checks are made at random to provide a more comprehensive, accurate, and reliable assessment of product quality throughout the entire production process.

Prevention of patterns: If checks are only done at a specific point in the process, it's easier for issues to be overlooked.

Reflecting overall product quality: A product may pass one specific checkpoint but still fail due to issues that arise later in the production or packaging process. Random checks help ensure that every part of the product lifecycle is considered.

Capturing variability: Manufacturing processes often have variability that can affect the quality of products at different times. Random checks ensure that a range of products are tested, capturing the natural variability that might otherwise be missed with fixed inspection points.

Ensuring consistency across batches:

Random checks help ensure that every batch of products meets the same high standards, not just those batches that happen to be inspected. This reduces the risk of poor-quality products slipping through undetected.

Unbiased sampling: By selecting products for inspection randomly, the process becomes more objective and impartial. There's no opportunity for certain products to be 'chosen' to appear better, which helps maintain the integrity of the inspection process.

Better detection of hidden defects: Some defects may not be immediately obvious or visible at a specific inspection point. Random checks allow for a more diverse examination of products, ensuring defects that might only appear after certain processes or time can still be detected.

Checking stages include

- ✓ Artwork approved by the Weavabel account manager
- ✓ Artwork approval by client
- ✓ Sample approval sheet the Weavabel account manager
- ✓ Sample approval sheet by client
- ✓ Pre-production form checks utilising artwork and sample approval sheet
- ✓ During production checks – checks are random. The higher the volume, the more checks are made
- ✓ Post procedure form checks
- ✓ Warehouse

Your feedback matters

After every order we send out a Net Promoter Score® (NPS) and survey questions.

We use this information to track, monitor and improve are service and delivery.



Numerous QC check points

Here are examples of the checks that we undertake:

- ✓ Specification sheet
- ✓ Sample approval sheet
- ✓ Size detail
- ✓ Finish detail
- ✓ Logo specific detail
- ✓ Folds
- ✓ Edges
- ✓ Weight
- ✓ Impurities – ink/dirt creases/scratches
- ✓ Type of material
- ✓ Material quality
- ✓ Type of ink
- ✓ Margins
- ✓ Number of colours
- ✓ Finishing detail
- ✓ Proofreading
- ✓ Design match
- ✓ Lab tests
- ✓ Certifications

Any additional comments and remarks are always reviewed before items progress to the next checkpoint.

Accountability for the checks is also imperative so a physical sign off by a member of staff is required during each stage.

We're not perfect, but we try

Fixes and record logs

We log and record detailed reports of all our work. When issues do arise, we report and fix concerns as soon as possible.

Issue logs are important because they provide a structured way to track, prioritise, and manage problems or challenges that arise during a project, process, or system.

Here's why they're crucial

✓ Visibility and transparency

Issue logs help everyone involved understand the current state of the project, what issues have been identified, and what needs attention. They act as a central reference point.

✓ Documentation and history

Issue logs provide a record of problems and how they were addressed, which can be valuable for future reference. If similar issues arise later, teams can learn from past solutions.

✓ Accountability

Logging issues clearly assigns responsibility for resolution. Teams can track who is working on each issue and ensure that nothing falls through the cracks.

✓ Communication

It serves as a communication tool for stakeholders, ensuring everyone is on the same page about the issues, their status, and resolutions.

How issues get fixed

The process of fixing issues typically involves the following steps:

✓ Identification

Issues are identified through our checklists and checkpoints.

✓ Logging

Once identified, the issue is logged in a tracking system, which includes details such as the nature of the issue.

✓ Assessment

The team will evaluate the issue to understand the root cause.

✓ Fixing

The team works on resolving the issue.

✓ Testing and verification

After a fix is implemented, it is tested to ensure that it works and that it hasn't introduced any new problems.

✓ Resolution and closure

Once the issue has been resolved our log will be updated and any lessons learned will be recorded.

✓ Review and future prevention

Reviews are conducted to analyse what went wrong, why, and how to prevent similar issues in the future.

✓ Cascading

Information is distributed throughout our factories to help improve processes in every location.

We also do Factory and Social audits on our factories conditions

Factory audits

Our quality checks go beyond the production of your physical items.

Weavabel undertake regular factory visit to and undertake rigours internal audits which we can share with brands.

The wellbeing of staff, safety, health, hygiene, working conditions, wages, labour laws and many more elements are monitored.



The Weavabel difference

Our commitment to excellence

✓ Expertise you can count on

Weavabel brings years of expertise to the table. Our quality control practices are rooted in industry experience and customer satisfaction.

✓ End-to-end control

From start to finish, our QC processes cover every stage of production ensuring you get exactly what you need, every time.

✓ Sustainability in every step

We're committed to sustainability, ensuring that our processes are eco-friendly without sacrificing quality - they're made with the planet in mind.

Ensuring excellence through rigorous quality control.

“ Our quality control processes are tried, tested and robust. They help to ensure our customers receive quality products every time. ”



Philip Fulcher
Global Head
of Operations

weavabel®

We look forward to working with you

Speak to our experienced team today to find out more.

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Certified sustainability

